

SOUTHEAST IOWA LINK (SEIL)

MENTAL HEALTH AND DISABILITY SERVICES REGION

DES MOINES, HENRY, JEFFERSON, KEOKUK, LEE, LOUISA, VAN BUREN & WASHINGTON COUNTIES

SOUTHEAST IOWA LINK

Mental Health and Disability Services

Management Plan - Policies and Procedures

Management Plan Update Summary 12/22/16

Page 4 updates Chief Executive Officer (CEO) information.

Page 5 updates the Management Team information on the use of member county employees to maintain sufficient staff to perform region functions and evaluating staff with peer reviews annually.

Page 6 provides a broader description of what is considered conflict of interest and disciplinary action.

Page 10 addresses provider contracts focus on outcomes and performance measurements and utilizing established Medicaid rates for services.

Identifies using standardized funcational assessments to identify service needs.

Provides for 30 days transition funding for services when individuals who move from the SEIL region and establish residency in a county in another region.

Provides direction for accessing region risk pool funds when a member county needs finiancial assistance.

Page 11 the Enrollment section clarifies the steps to be taken annually to request continued funding.

Directs individuals to apply for all other insurance options before requesting funding from the region.

Clarifies the region does not fund individuals on Work Release or on the OWI Continuum from prison.

Page 12 updates the Privacy Practices.

Page 13 clarifies that individuals do not meet eligiblity criteria and can still access programs that are not eligibility based.



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Removes a chart showing income guidelines and references using the Health and Human Services Poverty Guidelines.

Page 14 clarifies how the region counts income for self-employed individuals.

Under Resource Guidelines combines items 4 and 5 into item 4.

Page 17 provides direction on requesting funding prior to the end date on a notice of decision.

Page 18 added a process for State Psychiatric Papers from the University of Iowa.

Under appeals process clarifies the process for submitting a written appeal.

Clarifies that if an individual was receiving ongoing services and continued funding was denied they may continue receiving funding for the services while the appeal is in process, if the request is for new services funding will not be provided while the appeal is in process. The individual may have to pay the region back if the funding denial is upheld.

Page 22 provides direction on the appointment of the Mental Health Advocate.

Page 24 describes the regions strategic plan process.

Page 25 added that the region uses a formal request for proposal process for new services or enhancement of services already offered.

Pages 31-45 provides the description of services based on the Uniform Chart of Accounts for Iowa County Governments, provides a more complete explanation of the regions access standards for services. Removed Dual Diagnosis Treatment Mout Pleasant MHI as this service is no longer available.